



**DEPARTMENT OF LABOR (DOL)
WORKERS' COMPENSATION
MEDICAL BILL PROCESS (WCMBP)
OFFICE OF WORKERS' COMPENSATION
PROGRAMS (OWCP)**

REMITTANCE VOUCHER USER GUIDE

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1 INTRODUCTION

The Workers' Compensation Medical Bill Process (WCMBP) Remittance Voucher (RV) guide provides a description of the various sections of the RV.

This document is intended for payees who receive a Remittance Voucher explaining the payments made from the WCMBP System by the Department of Labor (DOL) Office of Workers' Compensation Programs (OWCP). The list of acronyms used in this document are described in Section 8 [Acronyms Used In This Guide](#).



2 REMITTANCE VOUCHER SECTIONS

This document begins by showing a Remittance Voucher example and explains the Remittance Voucher through the following sections:


- **Cover Page:** Contains the payee details, the Remittance Voucher number, and messages from the Department of Labor.
- **Summary:** Contains the summary of payments including Bills Summary, Financial Deductions, Recoupments Summary, Payments Summary and Overpayment Summary.
- **Details:** Contains the details of the bills associated with the payment.
- **Description of Codes:** Contains the Claim Adjustment Reason codes and Explanation of Benefit (EOB) codes describing the bill processing results and adjustments to the billed amounts.



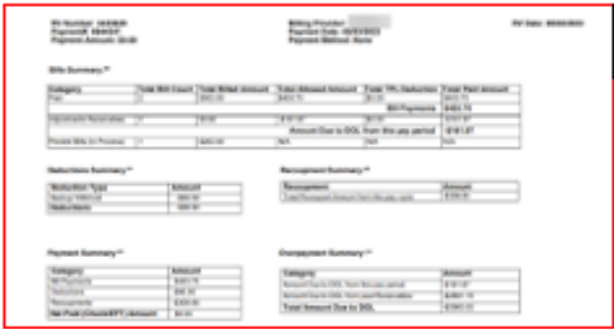
2.1 Remittance Voucher Example

Figure 1 provides an example of a Remittance Voucher. Each section of the RV is explained in detail in this document.

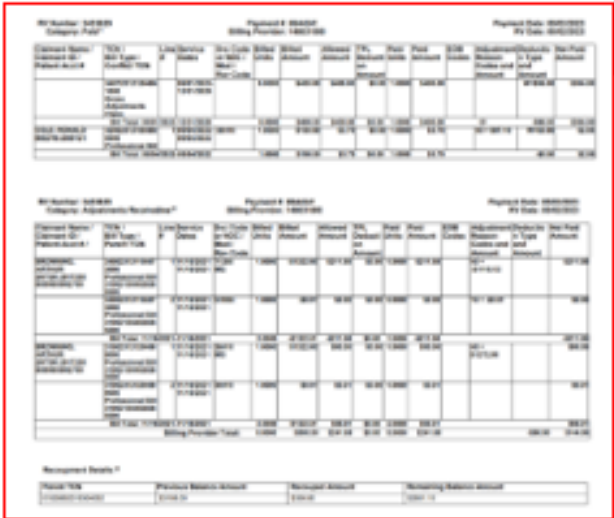
Tables under the details section of the RV may vary according to the category of bills in the RV.




Cover Page



Summary Section



Details Section



Description of Codes section

Figure 1. Remittance Voucher Example Cover Page



3 COVER PAGE

The Cover Page of the Remittance Voucher provides basic information including messages from the OWCP, Department of Labor.

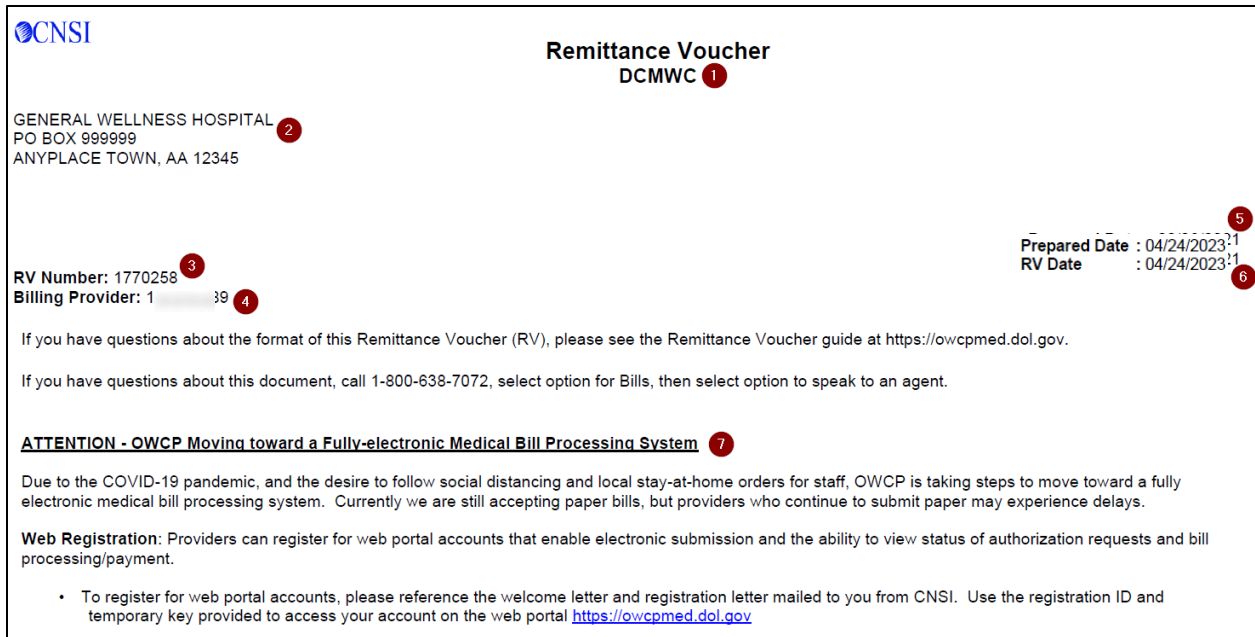


Figure 2. Screenshot of the Remittance Voucher Cover Page

The numbers in Table 1 correspond to the item numbers in Figure 2.

Table 1. Cover Page Descriptions

#	Description
1	The Program name and District Office (if applicable).
2	Name and Address of the payee to whom the payment is disbursed.
3	Remittance Voucher number. This is a unique RV identifier in the WCMBP System.
4	Billing Provider. This is the Billing Provider ID. For Claimant RVs, this is the Claimant Case ID.
5	Prepared Date. The date when the Remittance Voucher is prepared.
6	RV date. This is the date the Remittance Voucher is created.
7	This area displays general notification messages for the payee.



4 SUMMARY

The Summary section of the Remittance Voucher provides a summary of payments including the Bills Summary, Financial Deductions, Recoupments Summary, Payments Summary, and Overpayment Summary.

RV Number: 1973221 ¹	Billing Provider: C 00 ⁴	RV Date: 04/24/2023 ⁷			
Payment #: 6473172 ²	Payment Date: 04/14/2021 ⁵				
Payment Amount: \$843.96 ³	Payment Method: EFT ⁶				
Bills Summary: ⁸					
Category ⁹	Total Bill Count ¹⁰	Total Billed Amount ¹¹	Total Allowed Amount ¹²	Total TPL Deduction ¹³	Total Paid Amount ¹⁴
Paid	1	\$1069.00	\$938.21	\$5	\$860.21
Adjustment Payables	2	\$6.00	\$31.00	\$0	\$31.00
Bill Payments					\$891.21
Adjustment Receivables	2	\$0.00	-161.00	\$0	-\$161.00
Reversals	1	-\$23.07	-\$23.07	\$0	-\$23.07
Amount Due to DOL from this pay period					-\$184.07
Denied	1	\$57122.45	\$0	\$0	\$0.00
Pended Bills (In Process)	10	\$1345.99	N/A	N/A	N/A
Deductions Summary: ¹⁵			Recoupment Summary: ¹⁸		
Deduction Type ¹⁶	Amount ¹⁷	Recoupment ¹⁹		Amount ²⁰	
Backup Withholding	-\$19.25	Total Recouped Amount from this pay cycle		-\$18.00	
IRS Levies	-\$10.00				
Deductions	-\$29.25				
Payment Summary: ²¹			Overpayment Summary: ²⁴		
Category ²²	Amount ²³	Category ²⁵		Amount ²⁶	
Bill Payments	\$891.21	Amount Due to DOL from this pay period		\$184.07	
Deductions	-\$29.25	Amount Due to DOL from past Receivables		\$200.00	
Recoupments	-\$18.00	Total Amount Due to DOL		\$384.07	
Net Paid (Check/EFT) Amount	\$843.96				

Figure 3. Screenshot of the Remittance Voucher Summary Section

The numbers in Table 2 correspond to the item number in Figure 3.

Table 2. Summary Descriptions

#	Description
1	Remittance Voucher number.
2	Payment Number identifier in the WCMBP System.
3	Total Payment Amount issued for the Payment Number.
4	Billing Provider. This is the Billing Provider ID. For Claimant RVs, this is the Claimant Case ID.
5	The date the payment is issued.
6	Method of Payment (EFT or Check).
7	The date when the Remittance Voucher is prepared.



8	The Bill Summary table explains the summary of bills by categories.	
9	Category of Bills	Description
	Paid	Bills that are paid.
	Adjustments Payables	Adjustments to prior paid bills that result in net positive payments.
	Adjustments Receivables	Adjustments to prior paid bills that result in receivables.
	Reversals	Reversed/Voiced transactions on previously paid bills.
	Denied	Bills that are denied.
	Pended Bills (In Process)	Suspended bills to be processed.
10	Total number of bills within each category.	
11	Total Amount of all bills submitted by the Provider or Claimant.	
12	Total Allowed Amount for bills is the maximum amount authorized by OWCP.	
13	Contributions from third party liabilities taken into account while determining the paid amount.	
14	Total Amount paid to the Provider or claimant by bill category.	
15	The Deductions Summary table lists the Transaction Control Numbers (TCNs) subject to deductions by Deduction Type. This is shown only if there are deductions to be reported on the Remittance Voucher.	
16	Type of Deduction applied <ul style="list-style-type: none"> ▪ IRS Levy ▪ IRS Backup Withholding 	
17	Deduction amount.	
18	The Recoupment Summary table includes any automatic system recoupments that occurred for the respective week. This table is available only if there are deductions to report on the Remittance Voucher.	
19	Details of the total amount recouped within the respective week.	
20	Amount that was recouped.	
21	The Payment Summary table lists payments across various categories.	



22	Category of Payments	Description
	Bill Payments	The payment amount due to the payee (Provider or claimant).
	Deductions	The deducted amounts resulting from Backup withholding or IRS levies.
	Recoupments	The amount recouped to satisfy outstanding debts.
	Net Paid Amount	Final check/EFT amount disbursed to the payee's bank account.
23	Amount for each category.	
24	The Overpayment Summary table lists overpayments across various categories.	
25	Category of Overpayments	Description
	Amount due to the DOL from current pay period	The receivable amount owed by payee to the DOL resulting from transactions within the pay cycle week.
	Amount due to the DOL from past receivables	The sum of outstanding debts owed by payee to the DOL (excluding any amounts from the above row).
	Recoupments	The sum of the above two amounts.
26	Amount of overpayment for each category.	



5 DETAILS

The Details section of the Remittance Voucher provides details of the bills associated with the payment. This also includes recoupment details.

RV Number: 3415849 ¹ Category: Paid ²		Payment #: 6943630 ³ Billing Provider: 61: ⁴		Payment Date: 04/28/2023 ⁵ RV Date: 04/24/2023 ⁶										
Claimant Name / Claimant ID / Patient Acct # ⁷	TCN / Bill Type / Conflict TCN ⁸	Line # ⁹	Service Dates ¹⁰	Svc Code or NDC / Mod / ¹¹ Rev Code	Billed Units ¹²	Billed Amount ¹³	Allowed Amount ¹⁴	TPL Deducti on ¹⁵ Amount	Paid Units ¹⁶	Paid Amount ¹⁷	EOB Codes ¹⁸	Adjustment Reason Codes and Amount ¹⁹	Deductio n Type ²⁰	Net Paid Amount ²¹
	12002311400269 4000 Professional Bill	1	06/26/2022- 06/26/2022	63042 50	1.0000	\$2000.00	\$2000.00	\$0.00	1.0000	\$2000.00			LE=\$1236. 68 IR=\$183.20	\$580.12
Bill Total: 06/26/2022-06/26/2022					1.0000	\$2000.00	\$2000.00	\$0.00	1.0000	\$2000.00			-\$1419.88	\$580.12
	12002311400272 1000 Professional Bill	1	06/28/2022- 06/28/2022	63042 50	1.0000	\$1700.00	\$1700.00	\$0.00	1.0000	\$1700.00			IR=\$408.00	\$1292.00
Bill Total: 06/28/2022-06/28/2022					1.0000	\$1700.00	\$1700.00	\$0.00	1.0000	\$1700.00			-\$408.00	\$1292.00

Figure 4. Screenshot of the Remittance Voucher Details

Recoupment Details: ²² ²²			
Parent TCN ²³	Previous Balance Amount ²⁴	Recouped Amount ²⁵	Remaining Balance Amount ²⁶
310020319001449000	\$18.00	\$18.00	\$0.00

Figure 5. Screenshot of Recoupment Details

Note: There is a corresponding "RV Detail" table and section for each category in the Bills Summary Table except for the "Pended Bills (In Process)" category.

The numbers in this Table 3 correspond to the item number in Figure 4 and Figure 5.

Table 3. Details Descriptions

#	Description	
1	Remittance Voucher Number.	
2	Bill Category Type.	
3	Payment Number identifier in the WCMBP System.	
4	Billing Provider.	
5	The date the payment is issued.	
6	Date when the Remittance Voucher is prepared.	
7	Claimant Information.	
8	Bill Information	Description
	Bill Type	Professional, inpatient, outpatient, prompt pay, dental or travel.



#	Description	
	Transaction Control Number (TCN)	This is the unique identifier for the Bill.
	Conflict TCN	A duplicate Line TCN where the system denied the bill line due to an exact duplicate bill in the system.
9	Line number on the Bill.	
10	Service Dates as reported on the bill line.	
11	Procedure Code or Revenue Code as reported on the bill line.	
12	Billed Units as reported on the bill line.	
13	Billed amount for the line.	
14	Allowed amount for the line.	
15	Third Party Responsibility amount for the line.	
16	Amount of paid units.	
17	Total amount calculated for the line prior to IRS Backup Withholding or levies.	
18	Description of these codes are located in the EOB table near the end of the Remittance Voucher.	
19	Description of these codes are located in the Claim Adjustment Reason Code table near the end of the Remittance Voucher.	
20	Deductions applied resulting from IRS Backup Withholding or Levies.	
21	Net payment for the TCN after IRS Backup Withholding or levies are applied.	
22	Recoupment Details Table lists the Accounts Receivable Details.	
23	Parent TCN: Transaction Control Number of the adjusted bill.	
24	Balance amount before recoupment.	
25	Amount recouped in the respective week.	
26	Remaining balance after recoupment.	



6 DESCRIPTION OF CODES

The Description of Codes section provides details of the Claim Adjustment Reason codes (CARC) and Explanation of Benefit (EOB) codes explaining the bill processing results and adjustments to the billed amounts.

<p>Claim Adjustment Reason Codes (CARC) 1</p> <p>119: Benefit maximum for this time period or occurrence has been reached. 16 : Claim/service lacks information or has submission/billing error(s). Usage: Do not use this code for claims attachment(s)/other documentation. At least one Remark Code must be provided (may be comprised of either the NCPDP Reject Reason Code, or Remittance Advice Remark Code that is not an ALERT.) Refer to the 835 Healthcare Policy Identification Segment (loop 2110 Service Payment Information REF), if present. 222: Exceeds the contracted maximum number of hours/days/units by this provider for this period. This is not patient specific. 45 : Charge exceeds fee schedule/maximum allowable or contracted/legislated fee arrangement. Usage: This adjustment amount cannot equal the total service or claim charge amount; and must not duplicate provider adjustment amounts (payments and contractual reductions) that have resulted from prior payer(s) adjudication. (Use only with Group Codes PR or CO depending upon liability) 94 : Processed in Excess of charges.</p>
<p>EOB 2</p> <p>22733 : THE LINE ITEM UNITS OR DOLLARS AMOUNT EXCEEDS THE AUTHORIZED AMOUNT ON FILE. PLEASE REQUEST AUTHORIZATION FOR SERVICE. 50320 : THE PROVIDER ID SUBMITTED ON THE BILL PAYMENT METHOD IS NOT SETUP FOR EFT. 60820 : SUPER SUSPEND ONLINE BILL SUBMISISON N24 : Missing/incomplete/invalid Electronic Funds Transfer (EFT) banking information.</p>
<p>Deduction Codes 3</p> <p>IR: IRS Backup Withholding. LE: IRS Levy.</p>

Figure 6. Screenshot of the CARC and EOB

The numbers in Table 4 correspond to the item number in Figure 6.

Table 4. Codes Descriptions

#	Description
1	Table of Claim Adjustment Reason Codes (CARC) reported on this Remittance Voucher, including only industry specific CARC.
2	Table of all Explanation of Benefit (EOB) codes reported on this Remittance Voucher.
3	Table of Deduction Codes reported on this Remittance Voucher.



7 LEGEND

Each table includes a code as highlighted in Figure 7 Table Codes Example, that corresponds to a code in the legend provided at the end of the Remittance Voucher.

Bills Summary ⁰⁰					
Category	Total Bill Count	Total Billed Amount	Total Allowed Amount	Total TPL Deduction	Total Paid Amount
Paid	2	\$500.00	\$403.75	\$0.00	\$403.75
Bill Payments					\$403.75
Adjustments Receivables	2	\$0.00	-\$161.87	\$0.00	-\$161.87
Amount Due to DOL from this pay period					-\$161.87
Pended Bills (In Process)	1	\$200.00	N/A	N/A	N/A

Deductions Summary ⁰¹		Recoupment Summary ⁰²	
Deduction Type	Amount	Recoupment	Amount
Backup Withhold	-\$96.90	Total Recouped Amount from this pay cycle	-\$306.85
Deductions	-\$96.90		

Figure 7. Screenshot of Codes Example

The following legend explains the information in each table.

Legend ¹
00: Bill Summary information of all the Bills processed during the payment week.
01: Summary information of IRS Deductions applied on payments. This money was owed to IRS (for Backup Withholding or Levy) that was recovered from this payment.
02: Summary information of recoupments applied to payments. This is the money owed to DOL that was recovered from this payment.

Figure 8. Screenshot of the Codes Legend

The numbers in this Table 5 corresponds to the item number in Figure 8.

Table 5. Legend Description

#	Description
1	Legend Information for applicable tables.



8 ACRONYMS USED IN THIS GUIDE

Acronym	Definition
CARC	Claim Adjustment Reason Codes.
DOL	Department of Labor.
EFT	Electronic Funds Transfer.
EOB	Explanation of Benefits.
ID	Identifier.
IRS	Internal Revenue Service.
OWCP	Office of Workers' Compensation.
RV	Remittance Voucher.
TCN	Transaction Control Number.
WCMBP	Workers' Compensation Medical Bills Process.